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ABSTRACT OF THE DISCLOSURE

Disclosed is a monitoring service process using a communication network, in which monitoring data from a monitoring zone is transmitted to a monitoring center using a communication network and is stored therein. After stored monitoring data is transmitted to a place specified when an event occurs. The monitoring data can be analyzed. This process includes registering the monitoring sites with the monitoring service center; transmitting monitoring data to the monitoring service center; receiving the monitoring data from the monitoring sites, classifying the monitoring data according to the monitoring sites and storing the classified monitoring data; and notifying an event's occurrence to a manager of a corresponding monitoring site and transmitting the monitoring data to a place specified when an event occurs. Since the monitoring data is stored in a secure rather than in the actual monitoring spot, breakage or destruction of the monitoring data can be prevented.